

## Our Vision

Thriving Tasmanian  
Communities



## Our Mission

A peak body supporting and  
growing our member network  
as leaders in place-based  
community development



## Our Values are CLEAR



### COLLABORATION

We work together for  
a common purpose



### LEADERSHIP

We step up, take risks  
and learn from our  
experiences. We inspire.



### ETHICAL

We will be fair, just  
and honest.



### ACCOUNTABLE

We listen, are open  
and responsive.



### RESPECT

We treat people as  
equals with kindness  
and compassion.

## Acknowledgment of Traditional Owners:

Neighbourhood Houses Tasmania acknowledges and pays respects to the Tasmanian Aboriginal community as the traditional and original owners, and continuing custodians of this land on which we gather today. NHT acknowledges Elders -past and present.



## Emerging Opportunities

- » Increasing awareness of the importance of place-based solutions to communities experiencing stress.
- » Strong evidence that community development approaches have the capacity to make lasting positive impacts on community capacity and resilience.
- » Improving governance arrangements in the Neighbourhood Houses Network.
- » Increased Tasmanian Government funding to the entire Neighbourhood House network.
- » Respond to the Premier's Economic and Social Recovery Advisory Council (PESRAC) report.

## Key Risks

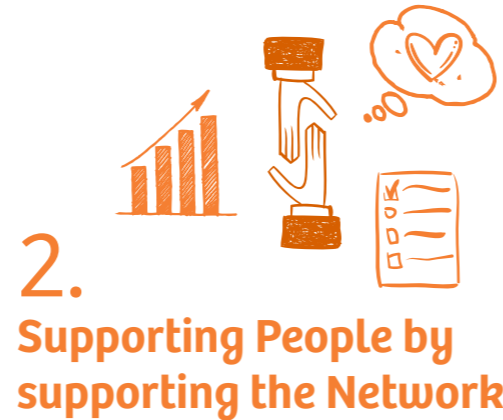
- » Inability to recruit and retain suitably skilled and qualified staff.
- » Inability to attract and retain volunteers to Neighbourhood Houses, decreasing the House viability.
- » Partnerships with other key agencies may be difficult to maintain if 'societal lockdown' is enforced.
- » Vulnerable and isolated people become more so as a result of extreme weather events, social changes or a pandemic, thereby overwhelming Neighbourhood Houses' and Neighbourhood Houses Tasmania's capacity to respond.
- » Information and communication technological changes so quickly that Neighbourhood Houses Tasmania is unable to respond.

NEIGHBOURHOOD HOUSES  
TASMANIA NETWORK



1 Phoenix	24 Tresca	25 Midway Point
2 Burnie	25 Deloraine	26 Dowsing Point
3 Ulverstone	26 Rosebery	27 Karadi
4 Devonport	27 Zeehan	28 Goodwood
5 East Devonport	28 Derwent Valley	29 Rokeby
6 Beaconsfield	29 Bridgewater (JRS)	30 Clarendon Vale
7 George Town	30 Gagebrook (JRS)	31 Okines
8 Dorset	31 Risdon Vale	32 Dunalley Tasman
9 St Helens	32 Bucaan	33 Kingston
10 Fingal Valley	33 West Moonah	34 West Winds
11 Starting Point	34 Warrane	35 Geeveston
12 Rocherlea (NSCC)	35 Mornington	
13 Mowbray (NSCC)		 NHT (Peak Body)

# Neighbourhood Houses' Program Goals



<b>Intent</b>	Vibrant communities and Local, State and Commonwealth governments acknowledge Neighbourhood Houses as pivotal in both the good and rough times.	Listen to, learn from and accept all people's stories with compassion.	Neighbourhood Houses Tasmania inspires others to engage in thoughtful social engagement through community development approaches.	We are both reliable and brave on behalf of our members and communities.
<b>Strategies</b>	<ul style="list-style-type: none"> <li>» Continue to promote a good practice Neighbourhood House model.</li> <li>» Continue to improve and refine the Neighbourhood Houses Tasmania brand.</li> <li>» Strengthen existing service and advocacy partnerships and create new ones.</li> <li>» Link strongly with Local and State Governments in pre-empting and responding to community changes.</li> </ul>	<ul style="list-style-type: none"> <li>» Provide and arrange training and mentoring services for Neighbourhood House Board Members; Managers, staff and volunteers.</li> <li>» Convene and organise the annual Neighbourhood Houses Tasmania Conference and evaluate its impact.</li> <li>» Establish and maintain quarterly Chairs Forum.</li> <li>» Continue to collect feedback, responding to concerns in a timely manner.</li> </ul>	<ul style="list-style-type: none"> <li>» Develop and maintain meaningful position papers with key partners.</li> <li>» Create future thinking events and processes.</li> <li>» Review and maintain group corporate services for the Neighbourhood House network.</li> <li>» Promote success stories and learn from mistakes.</li> </ul>	<ul style="list-style-type: none"> <li>» Seek ISO9001:2015 certification.</li> <li>» Continue to publish Community Development resources.</li> <li>» Promote Neighbourhood Houses' role in Community Recovery.</li> <li>» Provide support for members who are seeking to have their communities concerns raised.</li> </ul>
<b>Indicator of Success</b>	<ul style="list-style-type: none"> <li>» Strong Positive responses in annual membership survey.</li> <li>» Positive and thoughtful feedback from external partners.</li> <li>» Increase in numbers of volunteers across the Neighbourhood Houses Network.</li> <li>» Current and meaningful memoranda of understanding with key partners.</li> <li>» Inclusion of Neighbourhood Houses in community recovery plans across the state.</li> </ul>	<ul style="list-style-type: none"> <li>» Increase in shareholder as opposed to stakeholder behaviours by Neighbourhood Houses Tasmania members.</li> <li>» Training and support calendar developed and maintained.</li> <li>» Feedback is reported to Board and community.</li> <li>» Strong positive impact of communication and engagement strategy.</li> </ul>	<ul style="list-style-type: none"> <li>» Promote Community Development methods and processes.</li> <li>» Well utilised and relevant group services.</li> <li>» Create opportunities for success stories to be promoted across the Neighbourhood Houses network.</li> <li>» Numbers of papers published and resources downloaded.</li> </ul>	<ul style="list-style-type: none"> <li>» Neighbourhood Houses Tasmania is used as a resource by other agencies and government.</li> <li>» Number of key working parties and initiatives where Neighbourhood Houses Tasmania is represented.</li> <li>» Agenda forming component of annual conference is communicated and delivered upon.</li> <li>» Examples of Digital Marketing.</li> </ul>